



TECHNICAL BACKUP

We offer our customers:

- ✓ Large Call Centre Team – 28 Staff covering 6-days a week.
- ✓ Dedicated Technical Help Line for first line faults
- ✓ All Parts and Labour included – (excluding vandalism and negligence)
- ✓ Parts Monitoring Service – customers are provided with a progress update
- ✓ Fully Manufacturer Trained Engineers
- ✓ Large Central Stores Department
- ✓ Scale Water Filter Exchange Service - if included
- ✓ Aim to respond within 8 working hours
- ✓ Preventative Maintenance
- ✓ 90% First Time Fix
- ✓ 93% of all Breakdowns Repaired Within 8 Hours
- ✓ 98.5% of all Calls Responded to Within 8 Hours

w: www.intelligentvending.co.uk | e: info@intelligentvending.co.uk | t: +44 (0)1629 825555 | f: +44 (0)1629 826611

Intelligent Vending Ltd, 11 Church Street, Bonsall, Matlock, Derbyshire, DE4 2AE

Registered in England No. 5406605 / Registered office as above

VAT Reg No. 859 6023 96